

Fanatical support services from Saffron Interactive



Why do you need support?

Many of our clients face barriers when it comes to adopting and implementing e-learning. Servers, hosting, support and reporting can all get in the way of delivering the content that learners want and businesses need.

How can Saffron help?

Saffron provides a comprehensive hosting and support service that allows you to deliver e-learning content built in-house or by third parties. We take care of all the hosting, security and support needs. We become your own external support team. Our team will:

- ✓ Provide a secure tracking platform that hosts SCORM based content
- ✓ Create a branded portal for you or your client
- ✓ Load content
- ✓ Provide support to you or your client
- ✓ Build content in Flash or using an authoring tool on your behalf

Who is using our service?

Many of our clients, including Microsoft, are using our service. Our clients often want to allow customers to access their content but don't have the infrastructure to support this. Our service allows them to securely meet this business need without the hassle that enterprise installations can often create.

The techie bit

All our hosting packages include:

- ✓ Zero-downtime network with money-back guarantee
- ✓ UK based support team
- ✓ Industry leading one hour hardware replacement with money-back guarantee
- ✓ Automated Microsoft security patching
- ✓ Free incoming bandwidth
- ✓ Tier-1 network utilising multiple bandwidth providers such as MCI, Sprint, Tiscali, Abovenet and LINX